



Pediatric Therapies-Park Ridge Guarantor's Responsibilities for Insurance Payment

Thank you for choosing Pediatric Therapies at Advocate Lutheran General Children's Hospital.

The ultimate responsibility for the payment of services rendered is the account's guarantor. Advocate Lutheran general Children's Hospital submits bills on behalf of our insured patients to their insurance payor (s) as a courtesy. Therefore, it is important that all your insurance requirements are met prior to receiving therapy services. It is your responsibility to obtain pre authorizations or referral approvals in writing prior to service.

We ask that you contact insurance company and provide us with following information.

- Does my policy cover evaluation (speech therapy, bedside swallow, video swallow study, physical therapy and occupational therapy)?
- Does my policy cover direct treatment for speech therapy/feeding/dysphagia therapy, physical therapy and occupational therapy?
- Does my policy require prior approval for above therapy services?
- How frequently do I need to request a treatment plan from my therapist?

We recommend you contact the person at your insurance company or employer, and request they provide coverage approvals.

Should you have additional questions, please contact me at (847)-723-4532. Our fax number is 847-723-4353.

Sonal Patel, M.S. CCC-SLP
Manager, Pediatric Therapies